

## *Dear Most Valued Guest,*

I would like to extend a very warm welcome to you and hope that you have a very enjoyable stay with us. Should you require any assistance throughout your visit, please do not hesitate to contact me or indeed any member of the Errigal Country House Hotel team.

I would like to point out some of the enjoyable features which you may wish to experience during your stay. You could obtain walking maps at hotel reception and enjoy a leisurely walk through Beautiful Bellamount forest or Dartry Forest just 5 mins from Hotel. For our 'younger guests' or those 'young at heart' you can visit Tanagh Outdoor Education Centre, approx 5 minutes from the hotel. The Centre provides a range of water and land-based adventure activities for all.

For those in need simple R&R why not spend an indulgent afternoon in the Riverside Spa, in the hands of highly trained therapists? We would kindly request that you make your spa appointments as soon as possible in order to avoid disappointment (dial Ext 147).

For the food & wine Connoisseur, Errigal Country House Hotel is a haven of indulgence. You can choose between Reynard's Restaurant, offering a wide selection of international dishes made from the finest ingredients and fresh daily produce; alternatively the Brewery Bar is, in many ways, the heart of the hotel. It is everything you'd expect from an Irish bar and more, a warm welcome relaxed atmosphere, friendly service and a good pint. Brewery Bar also boasts an impressive lunchtime and evening Bar Food Menu. In need of a cocktail? Then the Brewery Bar is the place for you, as it blends contemporary style and cosmopolitan atmosphere: the perfect way to end your evening.

I hope that the above give you a sense of Errigal Country House Hotel and what we endeavour to offer you. Once again please do not hesitate to call upon any member of the team for any assistance or questions you may have, as I and my team pride ourselves in always affording you a warm welcome and friendly, home-from-home style environment.

*With Warm regards*

**Pat & Bernie Kelly**  
General Mangers

## *Errigal Country House History*

**E**rrigal House was built circa 1830 by Thomas Coote, the son of Charles, Earl of Bellamont of Bellamont Forest, Cootehill. The Coote family came to the area during the seventeenth century when Sir Charles Coote, a Cromwellian general, received grants of land in this area.

The original name of the house was “Fort William”, through it now takes its name from the town land in which it is situated, Errigal.

The original house was Georgian in design, but was later modified and enlarged in the 1880’s in Tudor Revival style. The front of the house, which survives in the present hotel, dates from this period.

Originally the house had two gate lodges, one opposite to the original entrance, with another closer to Cootehill.

Behind the house, which was surrounded by parkland, were stone farm buildings including labourers’ cottages.

A rath, or ring fort, which is situated on the hill behind the hotel, indicates early human activity along the Annalee River. This rath measures c.32m on its internal diameter.

The building had numerous owners after being sold by the Coote family, including the Mooreheads, a doctor’s family.

At different stages it was the rectory for the Church of Ireland minister in Ematrix / Clones as well as the residence of the curate of Kill. R.C. Church.

The last residence was the family of Gary Hoban, who managed the AI station which was located in the house and its grounds during the 1960s.

## *A to Z Directory Information*

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### *Accounts*

You may settle your account using the following methods of payment: Cash (Euro only) as well as the following credit/debit cards: American Express, Laser, Master Card and Visa.

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### *Accommodation*

Should you require additional bedclothes, pillows, towels or toiletries, please contact the Front Desk (Dial 0) to assist with your request.

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### *Adaptors*

Power adaptors are available on request. Please contact the Front Desk (Dial 0) to assist with your enquiry.

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### *Address*

**Errigal Country House Hotel**  
Cavan Road, Cootehill, Co. Cavan

Tel: +353 49 555 6901 / Fax: +353 49 555 6902

E-mail: [info@errigalhotel.ie](mailto:info@errigalhotel.ie)

Website: [www.errigalhotel.com](http://www.errigalhotel.com)

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### *Airlines*

Should you require assistance or additional information, please contact the Front Desk (Dial 0) to assist with your enquiry. Some useful contact details are:

<b>Aer Lingus</b>	Tel: (01) 866 3333
<b>Aer Arann</b>	Tel: (081) 821 0210
<b>British Airways</b>	Tel: 1800 626747
<b>British Midlands</b>	Tel: (01) 283 8833
<b>Delta Airlines</b>	Tel: (01) 676 8080
<b>Ryanair</b>	Tel: (01) 6097800

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## *Babysitting*

The hotel does not provide babysitting service. Baby cots are available on request

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## *Baggage*

For any storage or collection of luggage, please contact the Front Desk (Dial 0) to assist with your enquiry.

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## *Banks*

The closest Automatic Teller Machine is located on Market Street, Cootehill. Should you require additional information, please contact the Front Desk (Dial 0).

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## *Bus Schedules*

Should you require information on public transport or private coach hire, please contact the Front Desk (Dial 0) who will be happy to assist.

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## *Business Services*

Fax, photocopying and email facilities are available at Reception. If you have any other business service requirements, please contact the Front Desk (Dial 0) to assist with your request.

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## *Car Parking*

Complimentary car parking is provided at Errigal Country House Hotel. No responsibility is taken for damage or loss to property whilst on the premises.

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### *Car Hire & Chauffeur Services*

Should you require information on car hire or chauffeur services, please contact the Front Desk (Dial 0) who will be happy to assist.

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### *Checkout Time*

Checkout time is 12 noon. If you wish to extend your departure time, please contact the Front Desk (Dial 0) and we will endeavour to meet your request.

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### *Chemist*

Should you require information on local chemist, please contact the Front Desk (Dial 0) who will be happy to assist.

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### *Children*

Children accompanied by an adult are welcome in the Brewery Bar up until 8.00pm each evening. After this time the bar is for the enjoyment of adults and supervised teenagers only.

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### *Church Services*

For a comprehensive list of service times for all dominations please contact the Front Desk (Dial 0) to assist with your enquiry. A copy of The Bible is located in the right hand bedside of your bedroom.

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### *Cinema & Concerts*

For an update on local performances, please contact the Front Desk (Dial 0).

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### *Courier Service*

For all your packaging and courier requirements, please contact the Front Desk (Dial 0) to assist with your enquiry.

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### *Currency*

All bills are rendered in Euro.

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### *Doctor*

Should you require information on doctors in the local area, please contact the Front Desk (Dial 0) who will be happy to assist.

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### *Do Not Disturb*

A 'Do Not Disturb' notice can be placed outside your door. Should you require any additional assistance, please contact the Front Desk (Dial 0) to assist with your query.

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### *Drinking Water*

The tap water in your bedroom is safe to drink.

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### *Electricity*

Voltage in Ireland is 220/240V. The key card must be left in electricity slot in order for electricity to work. Should you require additional information, please contact the Front Desk (Dial 0) to assist with your enquiry.



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## *Fire*

For the nearest fire exit to you, please refer to the fire plan on the back of your bedroom door.

Upon hearing the contiguous alarm you are requested to:

- Proceed to the nearest emergency exit or stairs.
- Close all doors behind you.
- Do not stop to collect any belongings.
- Do not use or wait for any hotel lift as they will be automatically called to the ground level and will be immobilised.
- Do not fight any fires.
- Evacuate the area via the indicated fire escape.
- Proceed to the designated assembly area at the front of the hotel where management will conduct a guest and team head count.
- Do not re-enter the building until instructed by a Fire Officer.

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## *Fishing*

Nowhere in all of Ireland is there a greater variety of fishing available within such a short distance than in the Cootehill/Cavan area. Specimen like pike are found in abundance here and boat fishing as well as all legitimate methods for fly-fishing and spinning are practised in the surrounding areas. Should you require information, please contact the Front Desk (Dial 0) to assist you with your enquiry.

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## *Florist*

We will be happy to organise your flower requirements, whether within the hotel or beyond. Please contact the Front Desk (Dial 0) to assist with your enquiry.

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## *Food Serving Times*

### **Breakfast**

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*Breakfast is served in Reynards Restaurant:*

<b>Monday - Friday</b>	7.00am - 10.00am
<b>Saturday &amp; Sunday</b>	7.00am - 11.00am

### **Brewery Bar**

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*Lunch is served:*

<b>Monday - Saturday</b>	12.30pm - 3pm
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*Bar food is served:*

<b>Monday - Saturday</b>	3.30pm - 9.30pm
<b>Sunday</b>	4.30pm - 9.00pm

### **Reynards Restaurant**

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*Dinner is served:*

<b>Friday - Saturday</b>	6.00pm - 9.30pm
<b>Sunday</b>	6.00pm - 9.00pm

### **Sunday Lunch**

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*Carvery is open:*

<b>Daily</b>	12.30pm - 4pm
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*Restaurant Lunch is served:*

<b>Daily</b>	12.30pm - 3pm
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## *Gift Voucher Cards*

Should you require additional information or assistance with our offerings, please contact Front Desk (Dial 0) to assist with your enquiry.

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## *Golf*

Errigal Country House Hotel is a central destination to all golfing in Co. Cavan & Co. Monaghan we have links with four local golf clubs located within 30 minutes from the hotel.

**Clones Golf Club** 15 minutes from hotel

**Cavan Golf Club** 25 minutes from hotel

**Rossmore Golf Club** 20 minutes from hotel

**Concra Wood Golf Club** which is designed by Christy O'Connor Junior, 35 minutes from hotel.

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## *Hairdryers*

These are supplied in your bedroom. Should you require assistance, please contact Front Desk (Dial 0) to assist with your enquiry.

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## *Hairdresser*

Hair Salon located in Riverside Spa on the second floor at the hotel. This is a stylish and modern hair salon with renowned hair stylists that will look after your every need. To contact Spa please dial 147.

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## *Horse Riding*

Should you require information, please contact the Front Desk (Dial 0) to assist with your enquiry. There is a variety of riding centres to choose from within the local area, however it is advisable to book 24 hours in advance.

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## *Hospital*

Should you require information, please contact the Front Desk (Dial 0) to assist with your enquiry.

<b>Cavan General Hospital</b>	Tel: 049 4376000
<b>Monaghan General Hospital</b>	Tel: 047 81811
<b>Our Lady of Lourdes Hospital</b>	Tel: 041 9837601

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## *Information*

Should you require information, please contact the Front Desk (Dial 0) to assist with your enquiry. In addition, there is a Fáilte Ireland tourist information office located on Farnham Street, Cavan. Tel: 049 4331942. Please refer to tourist information for additional details.

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## *Internet Access*

Wireless broadband internet access is available complimentary in all bedrooms. Please contact Front Desk (Dial 0) should you seek assistance.

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## *Key Card*

Upon check in you receive a newly encoded key card unique to your room. Should you lose your key card notify the front desk to issue you a new card. If you require any assistance, please contact the Front Desk (Dial 0).

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### *Laundry*

Should you wish to avail of this service, please use the laundry bag provided in your desk drawer. All laundry bags must be provided with name, room no & date and left at reception. Should you require information, please contact the Front Desk (Dial 0).

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### *Leisure Centre*

Please see section under Riverside Spa.

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### *Limousine Service*

Should you require information, please contact the Front Desk (Dial 0) to assist with your enquiry.

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### *Lost Property*

Should you have any queries regarding lost property, please contact Front Desk (Dial 0) to assist with your enquiry.

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### *Luggage Porter*

For assistance with luggage, please contact Front Desk (Dial 0) to assist with your enquiry.

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### *Maintenance*

Should you require assistance or experience maintenance problems, please contact Front Desk (Dial 0) to assist with your enquiry.

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## *Newspapers*

A Complimentary Irish Independent newspaper is available from the Front Desk. Should you wish to place an additional order, please contact Front Desk (Dial 0) to expedite your request.

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## *Night Porter*

The hotel night porter, on duty from 11.00pm to 7.00am, is available to answer any queries you may have. To contact the night porter, please dial 0.

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## *Packed Lunches*

Packed lunches are available on request. Please place your order with the Front Desk (Dial 0) the previous night before 9.00pm.

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## *Pets*

With the exception of guide dogs, pets are not permitted in the hotel.

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## *Postage*

Postage is available for sale at the Front Desk. Should you require additional information, please contact Front Desk (Dial 0) to assist with your enquiry.

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## *Restaurant*

Reynards Restaurant is opened:

<b>Friday – Saturday</b>	6.00pm to 9.30pm
<b>Sunday Lunch</b>	12.30pm to 4.00pm
<b>Sunday Evening</b>	6.00pm to 9.00pm

Should you wish to reserve a table, please contact the front desk (Dial 0).

*(Please note Reynards Restaurant may be closed during the quiet period, however the restaurant menu would be available in the Brewery Bar that time).*

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## *Room Temperature Control*

For your comfort, each guest bedroom has an air-conditioning unit which has been pre-programmed to match the current season. Should you require to change the temperature please use remote control located beside the bed or wall panel beside the door. Electric radiators are also provided in some of the bedrooms. For assistance please contact the Front Desk (Dial 0).

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## *Room Service*

Breakfast – please refer to the breakfast card located in your bedroom. Please complete the card and ensure that it is placed on your bedroom door knob prior to 3.00am

All Day Dining - Available 11.00am to 9.00pm.

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## *Security*

Please ensure that your bedroom is securely closed on leaving your room. Should you require assistance, please contact Front Desk (Dial 0) to assist with your enquiry.

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## *Shopping*

Cootehill has an abundance of family run shops to choose from. For more retail therapy you might like to visit Cavan or Monaghan town. Approx. 20 minutes from hotel.

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## *Smoke Free*

In the interest of all our guests the Errigal Country House Hotel is a smoke free hotel. As it is the law smoking is not permitted anywhere in the workplace and there are designated smoking areas outside the hotel.

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## *Taxi Service*

Should you require assistance in booking a taxi, please contact Front Desk (Dial 0) to assist with your enquiry.

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## *Tea & Coffee*

Tea and Coffee making facilities are available in your room. Should they require replenishment, please contact Front Desk (Dial 0) to assist with your enquiry.

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## *Telephone Service*

Guest bedrooms are equipped with direct dial telephones. The following guidelines are aimed at helping you make the best of these facilities.

- How to dial room to room – Dial the room number.
- Do Not Disturb – If you do not wish to be disturbed by the telephone, please dial '0' and advise the operator. Call will be diverted and messages taken for you. Also please turn on the "Do not Disturb" sign outside your door.
- Wake Up Call – A personal alarm call service is available by dialling '0' and informing the operator.
- Direct Calls – Please dial 9 and wait for dialling tone. You now have both national and international access.
- Assistance/Directory Enquires – For any further service requirements, please dial '0'. Dial 11811 for directory enquires.
- Dialling Codes – If you require assistance, please contact the front desk (Dial 0).

### **International Access Codes**

Australia	0061	Netherlands	0031
Austria	0043	Northern Ireland	048
Belgium	0032	Norway	0047
Canada	001	Portugal	00351
Denmark	0045	Spain	0034
Finland	00358	Switzerland	0041
France	0033	UK	0044
Germany	0049	USA	001
Italy	0039		

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## *Television*

For your comfort, each television is accompanied by a remote control. In the case of television faults, please contact the Front Desk (Dial 0).

Channel 1	<b>BBC 1</b>	Channel 7	<b>TV3</b>
Channel 2	<b>BBC 2</b>	Channel 8	<b>TG4</b>
Channel 3	<b>UTV</b>	Channel 9	<b>E4</b>
Channel 4	<b>Channel 4</b>	Channel 10	<b>Five</b>
Channel 5	<b>RTE 1</b>	Channel 11	<b>Sky News</b>
Channel 6	<b>Network 2</b>		

Please note the channel numbers are a guide only, it may vary between bedrooms. There are also radio channels available in the upgrade rooms.

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## *Tourism Information*

Should you require information please contact the front desk (Dial 0) to assist with your enquiry. In addition, there is a Fáilte Ireland tourist information office located on Farnham Street Cavan Tel 049 4331942.

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## *Wake Up Calls*

Please contact the Front Desk (Dial 0) to assist with your request.

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## *Zzzzz...*

We trust you will have a restful stay with us. Should you require assistance during the night, please contact the Front Desk (Dial 0) to assist with your query.



## *Places of Interest*

**Maudabawn Cultural Centre** – This delightful stone walled building set among the drumlins of East Cavan in Cootehill is a charming location for cultural tourism.

**Cavan Country Museum** - Exhibition galleries that feature unique artefacts dating from the Stone Age up until the twentieth century, material spanning over 6000 years of occupation in Cavan. Located in Ballyjamesduff Co. Cavan  
Tel: 047 8544070

**Cavan Heritage and Genealogy Centre** – Cavan Genealogical Research Centre offers a full genealogical research service for County Cavan. Database holds more than half a million records of baptism, marriages, burials, census records, pre and post famine land records and numerous other sources. Earliest church records 1702. Starting dates of church records vary for every parish denomination. Location Cana House, Farnham Street, Cavan Tel: 049 4361094.

**Tanagh Outdoor Centre** – This centre provides a range of water based and land based adventure activities for all ages. Activities include: open canoeing, kayaking, raft building, banana boating, hill walking, orienteering, mountain biking, archery and indoor climbing wall. Only 5 minutes from hotel.

**Redhills Equestrian Centre** – Family run centre catering for unaccompanied children and adults. A picturesque environment of country lanes and wetlands, ideal for treading. Approx. 20 minutes from hotel.

## *Places of Interest*

**Golf** – Errigal Country House Hotel is a central destination to golfing in Co. Cavan/ Co. Monaghan. We have link up with four local golf clubs within 30 minutes from the hotel to give you a unique golfing experience. Please refer to the website [www.errigalhotel.com/activites/golfing](http://www.errigalhotel.com/activites/golfing) or contact the front desk (Dial 0).

**Outdoor & Dirty (ODD)** – Five adventure event that are a unique, adrenaline pumping combination. Hoover crafting, rage off road buggies, woodland laser combat, team building, power turn twin drive dragsters and clay pigeon shooting. Approx. 65 minutes from hotel. Tel: 049 9523877.

## *Riverside Spa*

**A** visit to the Riverside Spa will leave you feeling refreshed and revitalised. With different treatment rooms, a thermal suite, balneotherapy bath, sauna, steam room and hair salon.

### Opening hours:

Monday & Tuesday	9.30am – 6.30pm
Wednesday - Friday	9.30am – 8.00pm
Saturday	9.00am – 6.00pm
Sunday	11.00am – 6.00pm

Should you require any information on treatments or indeed the Thermal Suite Experience at the Riverside Spa please contact Spa Reception (Dial 147, outside line 049 589 05 00) who will be delighted to assist. There should also be a complete brochure to include pricing in your bedroom.

### Welcome to Riverside Spa

The Riverside Spa offers you the opportunity to relax, unwind and take time out just for you. Our conscientious team of therapists through consultation with you will arrange your tailor-made pamper package, which will leave you feeling relaxed, revitalised and rejuvenated.

### What to Wear

If you are having the Thermal Suite Experience please bring your swimming costume with you to the spa located on the end of 2nd floor corridor.

### Our Offering

Guests can indulge in a range of treatment starting off by spending some time in the thermal suite, sauna, steam room then step into our hydro shower and feel the water jets losing the stress from your body.

Enjoy our relaxation area before going for some body treatments like Swedish body massage or power recovery therapy. Finish off with a wash, cut and blow-dry, express manicure/pedicure or make up application. For the men, back, neck and shoulder massage followed by a balneotherapy bath which is excellent for stress, tension and muscle pain.

# *Riverside Spa*

## **Our Offering**

Guests can indulge in a range of treatment starting off by spending some time in the thermal suite, sauna, steam room then step into our hydro shower and feel the water jets losing the stress from your body.

Enjoy our relaxation area before going for some body treatments like Swedish body massage or power recovery therapy. Finish off with a wash, cut and blow-dry, express manicure/pedicure or make up application. For the men, back, neck and shoulder massage followed by a balneotherapy bath which is excellent for stress, tension and muscle pain.

## *Safety & Security*

**Y**our safety and comfort is of paramount to us. We expect our guests to conduct themselves in a manner appropriate to their surroundings. Should you have any queries relating to these matters please do not hesitate to contact Front Desk (Dial 0).

### **Hotel Properties Act 1963**

Damage to, or loss or destruction of, guest's property.

Under the Hotel Properties Act 1963 the proprietor of a hotel, as defined by the Act, may in certain circumstances be liable to make good damage to, or loss or destruction of a guest's property even though it was not due to any fault of the proprietor or staff of the hotel.

*This Liability, however –*

- Extends only to the property of person who have engaged sleeping accommodation at the hotel
- Is limited to €100 in the case of any one person, except in the case of motor vehicles and of property which has been deposited, or offered for deposit for safe custody

A hotel as defined by the Hotel Proprietors Act 1963 is an establishment which provides or hold itself out as providing sleeping accommodation, food and drink for reward all comers without special contract and includes every establishment registered as a hotel with Bord Fáilte Éireann.

### **Fire Evacuation Procedure**

Errigal Country House Hotel has installed a sophisticated fire alarm and smoke detection system that monitors all parts of the building.

Fire instruction notices are prominently displayed on the back of the bedroom door. May we suggest that you take a few moments to read the instructions and familiarise yourself with the location of the nearest exit.

# *Safety & Security*

## **If you discover a fire:**

Use the nearest telephone to contact the Front Desk (Dial 0). Clearly state the location of the fire, giving the floor and room number nearest to the fire location as reference.

**Do not panic.**

Or

Activate the fire alarm button located next to the emergency fire exit. A signal which will pinpoint the location will automatically be relayed to the fire panel. A fire alarm will then be activated. Upon hearing the contiguous alarm you are requested to:

- Proceed to the nearest emergency exit or stairs
- Close all doors behind you
- Do not stop to collect any belongings
- Do not use or wait for any hotel lift as they will be automatically called to the ground level and will be immobilised
- Do not fight any fires
- Evacuate the area via the indicated fire escape
- Proceed to the designated assembly area at the front of the hotel where management will conduct a guest and team head count
- Do not re-enter the building until instructed by a Fire Officer

## **Bomb Scare**

In the event of a bomb scare, you will be advised to evacuate the building. Please remain calm and leave the area of the building using the nearest fire exit. Proceed to the designated assembly area at the front of the hotel where management will conduct a guest and team head count.

Do not use or wait for any hotel lift as they will be automatically called to the ground floor level and will be immobilised.

Please report all suspicious parcels or persons to the nearest security personnel or to team member. Please do not touch the parcels or approach suspicious persons.